

Environmental Policy

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1. Context and purpose

TPG Telecom Limited (**TPG Telecom**) is a telecommunications company listed on the Australian Securities Exchange. We operate nationwide fixed and mobile infrastructure, customer contact centres in Australia and the Philippines, and an Australia-wide network of retail stores. We also have strategic partners operating contact centres, network operating centres and technology services in Australia and overseas to support our operations.

As Australia’s digital economy continues to grow, so too does the environmental impact of telecommunications services. We believe that being environmentally responsible is a fundamental part of building a sustainable business which creates long term value for all of our stakeholders, including investors, customers, employees and the wider community.

We have an impact on the environment, both directly through our operations, and indirectly through our value chain. We are committed to reducing our impact on the environment, consistent with our TPG Telecom Code of Conduct. In doing so we will optimise costs, manage risk and protect and enhance the environment in which we operate.

The purpose of this Environmental Policy is to provide a framework for managing our environmental impacts and to guide our business activities and decision-making.

2. Scope

This Environmental Policy applies to all companies that comprise the corporate group of TPG Telecom.

3. Our commitments

TPG Telecom is committed to:

- Managing our operations in an environmentally responsible manner. This will focus on energy, greenhouse gas emissions and waste management, as our most material environmental impacts. This will include:
 - Continually improving the measurement and monitoring of our material environmental impacts;



- Identifying and implementing cost effective ways to reduce our material environmental impacts;
 - Procuring renewable energy in line with our commitment to power our Australian operations with 100% renewable electricity from 2025;
 - Identifying ways to reduce packaging waste, in supporting of Australia’s 2025 National Packaging Targets and in line with our responsibilities as a member of the Australian Packaging Covenant;
 - Promoting reuse and recycling of our products, including through our membership of Mobile Muster;
 - Reporting on our material environmental impacts, including our energy consumption, energy production and greenhouse gas emissions in line with the National Greenhouse and Energy Reporting Act (2007), and our packaging waste as members of the Australian Packaging Covenant;
 - Assessing our suppliers with the aim to use suppliers who comply with applicable environmental laws and regulations and that seek to minimise negative environmental impact; and
 - Working with our suppliers where relevant to reduce the environmental impact of our products and services.
- Understanding the climate-related risks and opportunities which are relevant to the resilience of our organisational strategy and working towards bringing our annual reporting in line with the Task Force on Climate-related Financial Disclosures.
 - Continually improving our environmental management system, in line with the requirements of ISO14001 and supporting the implementation of this policy.
 - Promoting a culture of responsible environmental management.
 - Complying with the environmental compliance obligations relevant to our business.
 - Continually improving our environmental performance.

4. Governance

TPG Telecom’s Sustainability Council is comprised of senior leaders from across the TPG Telecom group, and has oversight of our sustainability strategy, including as it relates to environmental responsibility. Our Environmental Management Committee has senior representation from teams that play a critical role in managing our environmental impacts and oversee our approach to managing our direct environmental footprint.

This Policy will be reviewed every two years.

Version:	Effective Date:	Policy Owner:	Approval:
1.0	28 September 2021	Head of Sustainability	Board

