



TPG Telecom delivers network services for NAB

10 August 2021 – TPG Telecom is pleased to report the successful transition of National Australia Bank (NAB) onto its fixed and mobile network services.

The successful transition follows the agreement last year for TPG Telecom to deliver fixed network services across NAB's corporate offices, Business Banking Centres and branches, as well as providing mobile connectivity to the majority of the NAB workforce.

Over the last nine months, a majority of NAB's branches, corporate offices and data centres have been seamlessly transitioned onto TPG Telecom's fixed and mobile networks.

TPG Telecom General Manager Customer Sales and Strategy, Chris Russo, said the company is tremendously proud to partner with NAB to provide market-leading fixed and mobile network services across their business.

"TPG Telecom's solutions play an important role in the wider financial services industry. We present a compelling and innovative set of resilient, secure and affordable network solutions", Ms Russo said.

"Throughout the migration, we were able to ensure NAB's customers experienced no network disruption, and since completion, we have seen a 100 percent increase in network capacity which has improved the branch experience for NAB customers.

"The success of this significant migration of network services for NAB is further evidence of TPG Telecom's ability to deliver market-leading services to enterprise customers."

Ms Russo said with the support of TPG Telecom, NAB was able to transition 95 percent of all its locations remotely, a significant achievement in the midst of a global pandemic.

National Australia Bank Executive Technology Networks, Kevin Barker, said the project had enabled a modern high-speed network supporting NAB's technology strategy that enables modern digital products for customers.

"The completion of this migration doubles the bandwidth to branches and was a major civil engineering exercise, delivering the program ahead of schedule which is a great outcome for customers and colleagues."

Background:

As part of the partnership, TPG Telecom is delivering fixed network services across NAB's corporate offices, Business Banking Centres and branches, with Vodafone providing mobile connectivity to the majority of the NAB workforce.

About TPG Telecom: TPG Telecom is an Australian telecommunications company which is home to some of Australia's most-loved telecommunications brands including Vodafone, TPG, iiNet, AAPT, Internode, Lebara and felix. TPG Telecom owns and operates mobile and fixed networks that are



connecting Australia for the better.

About NAB: “National Australia Bank (NAB) is a financial services institution. We’re here to serve customers well and help our communities prosper. Today, we have more than 31,000 people serving eight million customers at more than 900 locations. As Australia’s largest business bank, our business experts work with small, medium and large businesses to help them grow.”

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